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If adjustable base does not operate or if parts are missing, call:
(800) 245-0205

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

ELECTRICAL RATING

Electrical components are rated for 110/120 voltage, 60Hz, 3.9 amp.

ELECTRICAL GROUNDING

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded, electrical surge protection device (not included) or a grounded electrical outlet.



FOR OPTIMUM ADJUSTABLE BASE OPERATION, USE A GROUNDED, ELECTRICAL SURGE PROTECTION DEVICE (NOT INCLUDED). FAILURE TO USE A SURGE PROTECTION DEVICE COULD COMPROMISE SAFETY OR CAUSE PRODUCT MALFUNCTION.

WARRANTY WARNING

Do not open any control boxes, motors or remote control devices (with the exception of the remote control battery compartment). The product warranty will be void if these components are tampered with. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Any repair or replacement of base parts must be performed by authorized personnel.

LUBRICATION

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the base may inadvertently creep downward from the elevated position.

PRODUCT RATINGS

The base lift motors are *not* designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than five (5) minutes over a thirty (30) minute period, or approximately 15% duty cycle.

Note: *Massage equipped bases are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period.* Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended weight restrictions for Craftmatic® adjustable bases is 700 lb (317 kg) all sizes. The base will structurally support the recommended weight distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. **Note: *Exceeding the recommended weight restrictions could damage the base and void the warranty.*** Depending on the size and/or model of mattress, the available weight capacity may be less. **Note: *Exceeding the recommended weight restrictions could damage the mattress and void the warranty.***

For best performance, consumers should enter and exit the adjustable base with the base in the flat (horizontal) position. **DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.**

Motors and electronics have been ETL tested to UL (Underwriters Laboratories) standard UL962. CFR 1633 approved for use with most mattresses. Assembled in USA.

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

SMALL CHILDREN / PETS WARNING

After the base is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the base. Children should not operate this base without adult supervision.

PACEMAKER WARNING

This product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

HOSPITAL USE DISCLAIMER

This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment, or use near explosive gases.

SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the base. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

LOCKING CASTER SAFETY FEATURE

Many adjustable bases are equipped with locking casters to prohibit the base from movement. For best results, place rubber caster cups under locking casters when the base is located on smooth or hard surface flooring—it is possible for locking caster equipped beds to slide without the use of rubber caster cups.

To activate locking casters, push down on the lock tab. To disengage the locking mechanism, push up on the lock tab (see illustration).

FCC COMPLIANCE

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning off the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radio Frequency = 433MHz.

**LOCKING CASTER
DETAIL**



ACOUSTICS

LIFTING/LOWERING MECHANISMS

The lift/lower feature will emit a minimal humming sound during operation. This is normal.

During operation, the lift arm wheels make contact with the platform support of the base. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base's activating mechanisms to the proper operational position.

MASSAGE OPERATION

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

LOCATION ENVIRONMENT

The level of sound experienced during operation is directly related to the location environment. For example, when a base is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster of the base. *See the Accessories section of this manual for rubber caster cup order information.*

It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

INSTALLATION

For installation and setup, complete the numbered procedure indicated below and on the following pages:

STEP 1

Before discarding any packing materials, check the base shipping carton and verify the following items are included:

- (1) Mattress Retainer (1 per base)
- (4) Bed Legs
- (2) Locking Leg Casters
- (1) Bed Strap Kit (standard with split sizes only)
- (2) Headboard Bracket Assemblies
- (1) Headboard Bracket Hardware Kit (blister card)
- (1) Remote Control
- (2) AAA Batteries
- (1) 4-Port Charging Hub
- (1) Power Down Device (batteries not included)
- (1) Owners Manual
- (1) Warranty Activation Card
- (1) Quick Setup Guide



**WARRANTY
ACTIVATION CARD**



OWNERS MANUAL



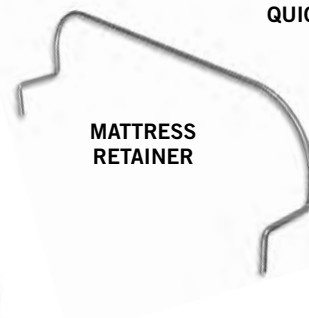
QUICK SETUP GUIDE



REMOTE CONTROL



**LOCKING
LEG CASTER
(4 pieces)**



**MATTRESS
RETAINER**



**LEG
(4 pieces)**



**POWER DOWN DEVICE
(2) 9 volt batteries not included**



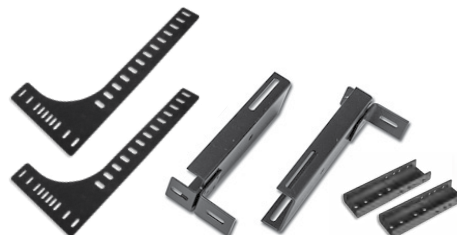
BED STRAP KIT
Connects two bases together.
Standard with split sizes only.



2-AAA BATTERIES



4-PORT CHARGING HUB
Factory attached to base.
Split Queen bases will have
free-standing USB option.



HEADBOARD BRACKET ASSEMBLIES - HARDWARE
(4 bracket pieces, hardware blister card)



Blister Card

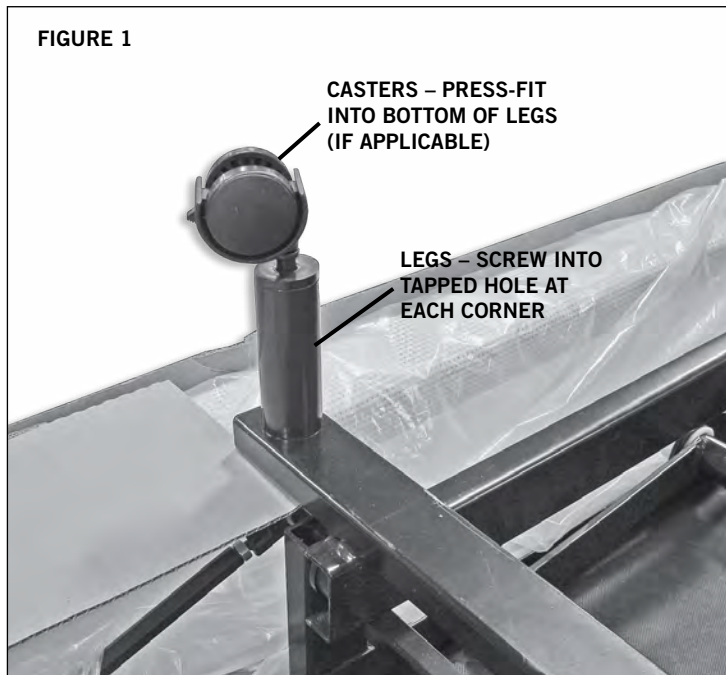
INSTALLATION

STEP 2

Carefully lift the base frame from the shipping carton, keeping the unit top-side-down.

STEP 3

Install (4) legs into the base frame. Simply screw each leg into a tapped hole at each corner of the base frame (**FIGURE 1**). Insert casters into the bottom of each bed leg, if applicable.



STEP 4

Remove and extend out power cord from the protective packaging.



POWER CORDS MUST NOT INTERFERE WITH ANY ADJUSTABLE BASE MECHANISMS.

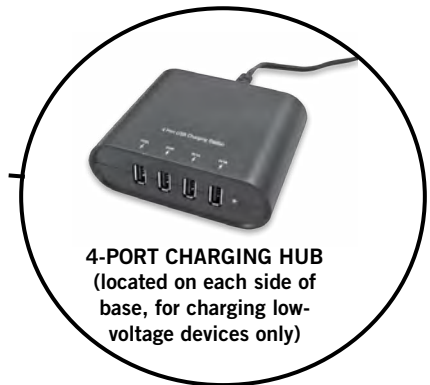
INSTALLATION

STEP 5

Remove the plastic packaging from the base frame. Carefully rotate the adjustable base over to position the base so it is resting on its legs (**FIGURE 2**).



WARNING
AT LEAST TWO PEOPLE ARE
RECOMMENDED FOR HANDLING AND
MOVING ADJUSTABLE BASE.



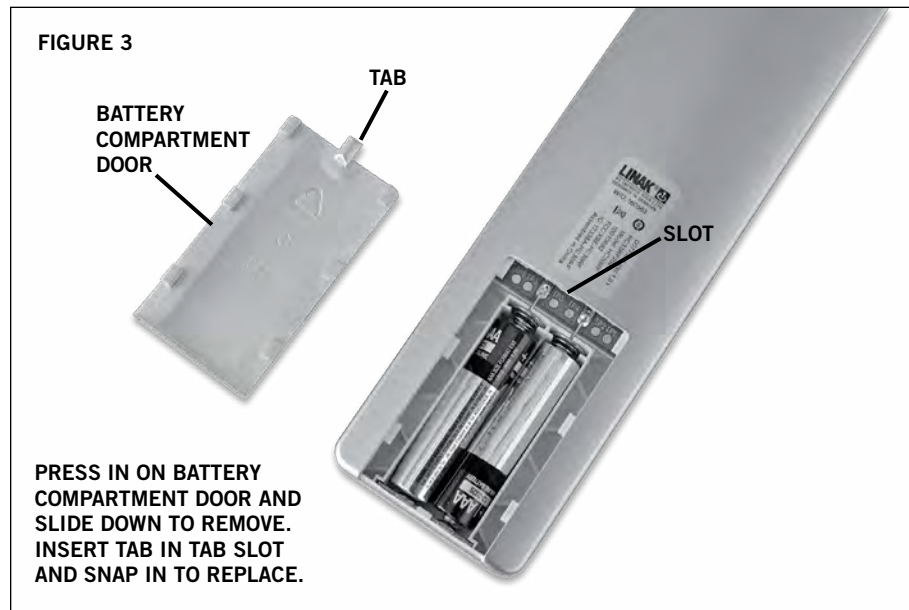
STEP 6

Plug electrical power cord into a working, grounded electrical outlet.

Note: *an electrical surge protection device is recommended (not included).*

STEP 7

Install batteries in remote control (2-AAA size, included) (**FIGURE 3**). Briefly activate all functions of the base with the remote control to verify all features are in working order. If base does not operate, refer to the *Troubleshooting* section of this manual.



STEP 8

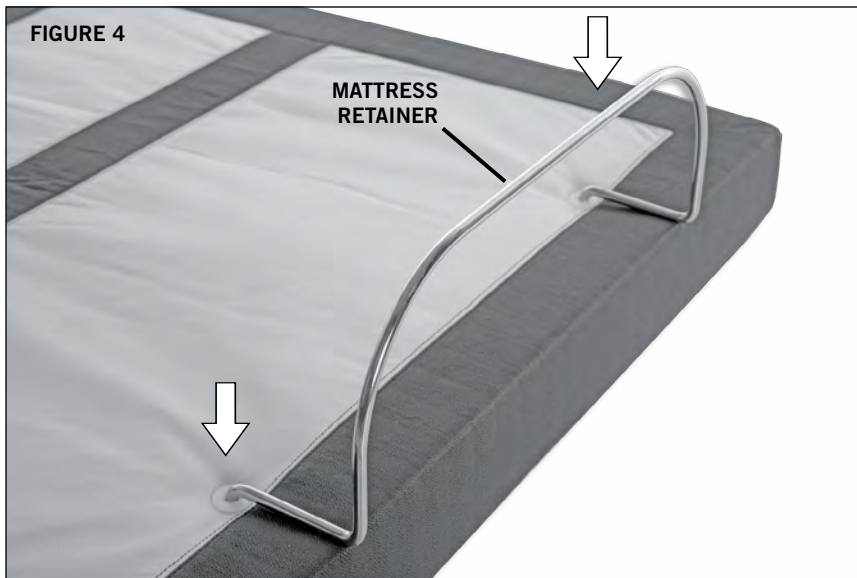
Return base to the level position.

INSTALLATION

STEP 9

Install mattress retainers at the foot end of the adjustable base as follows:

- a. Locate grommeted holes at foot of base (**FIGURE 4**).
- b. Place mattress retainer ends into grommeted holes in top surface of adjustable base (**FIGURE 4**). Press down until horizontal retainer section is flush against base.



NOTE: If base is to be set up without a headboard, basic installation is now complete. If headboard is to be installed, proceed to Headboard Bracket Installation.

INSTALLATION

HEADBOARD BRACKET INSTALLATION



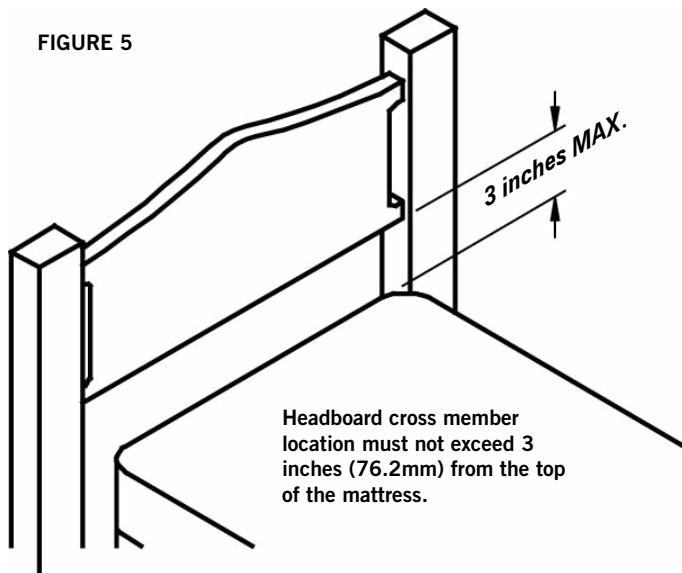
NOTE

FAILURE TO FOLLOW HEADBOARD BRACKET INSTALLATION INSTRUCTIONS MAY CAUSE HEADBOARD BRACKET INTERFERENCE WITH BASE FOAM DURING BED OPERATION. BASE FOAM OR BASE COVER DAMAGE COULD RESULT.

WARNING

IN ORDER TO AVOID A PERSON OR PET BEING CAUGHT IN THE SPACE REFERENCED BELOW WHILE THE BASE IS IN MOTION, THE BOTTOM OF THE HEADBOARD CROSS MEMBER MUST BE POSITIONED SO THAT THERE IS NO MORE THAN 3 INCHES (76.2mm) BETWEEN THE HEADBOARD AND THE TOP OF THE MATTRESS (FIGURE 5). *DO NOT EXCEED 3 INCHES (76.2mm)*. FAILURE TO FOLLOW THIS INSTRUCTION COULD RESULT IN SERIOUS PERSONAL INJURY OR DEATH.

FIGURE 5



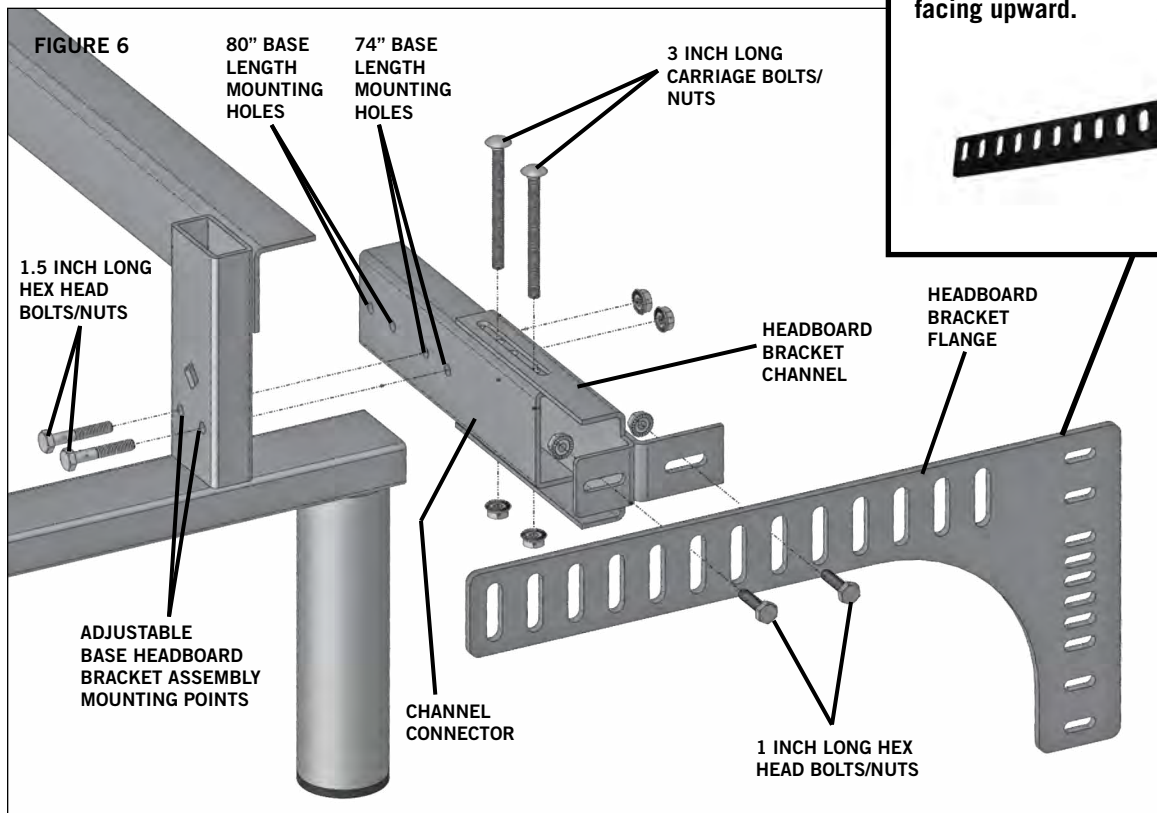
INSTALLATION

STEP 10

Install headboard brackets to the adjustable base frame as follows:

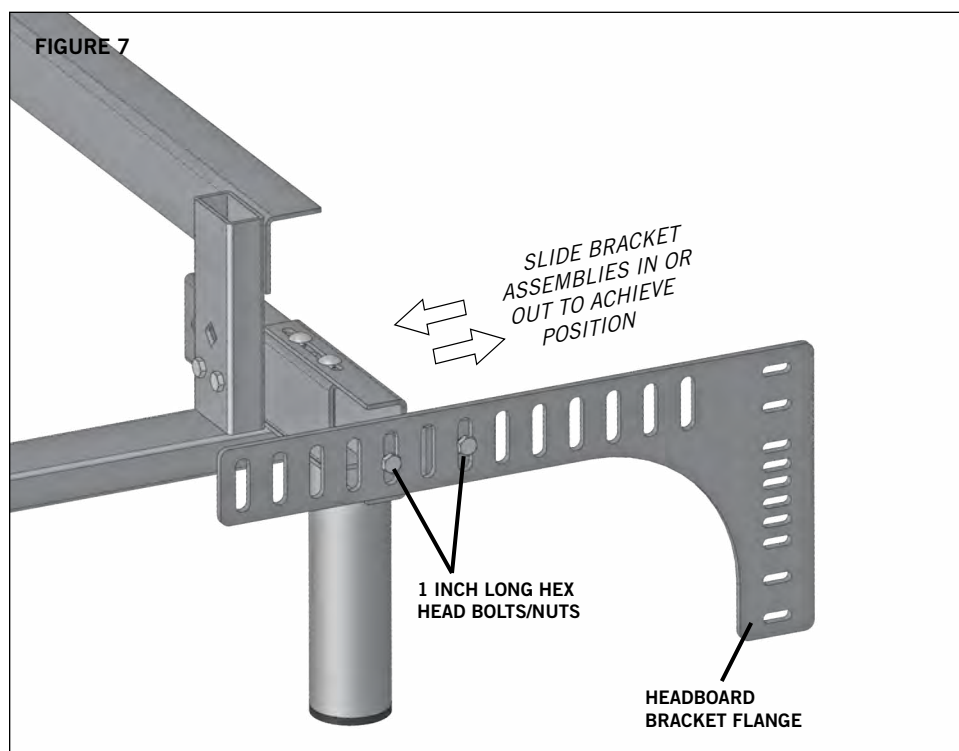
- Raise the head section of the adjustable base (with remote control) to gain access to the base frame.
- On one side of base frame, locate (2) holes for channel connector mounting (**FIGURE 6**).
- Position channel connector so that the flat side is flush against base frame. Attach channel connector to base frame using (2) 1½ inch long hex head bolts/nuts (**FIGURE 6**). Tighten bolts. **Note: For units with 74" base length, use inner mounting holes. For units with 80" base length, use outer mounting holes.**
- Using (2) 3 inch long carriage bolts/nuts, attach (1) headboard bracket channel to channel connector (**FIGURE 6**). Hand tighten bolts/nuts (loosely) to allow adjustment of the headboard bracket channels.
- Attach (1) headboard bracket flange to one of the bracket channels with (2) 1 inch long hex head bolts/nuts (**FIGURE 6**). Tighten bolts.
- Repeat procedure to attach the other headboard bracket.

NOTE: If more floor clearance is required, mount headboard bracket flange with extension facing upward.



INSTALLATION

- g. When installing a headboard, footboard, or four-piece surround (case good), allow for 1.5 inches (38.1mm) to 2 inches (50.8mm) of clearance at the head and foot of the bed and a minimum of ½ inch to ¾ inch on the sides.
- h. Firmly tighten the 3 inch carriage bolts of both headboard bracket channels.
- i. Measure the center-to-center distance between the mounting slots of the headboard bracket flanges (**FIGURE 7**).
- j. If bracket flange adjustment is required to accept the headboard, remove the 1 inch long hex head bolts and move flanges side-to-side for the adjustment (**FIGURE 7**). Reinstall bolts. Tighten all headboard mounting bolts.
- k. Install headboard.



NOTE

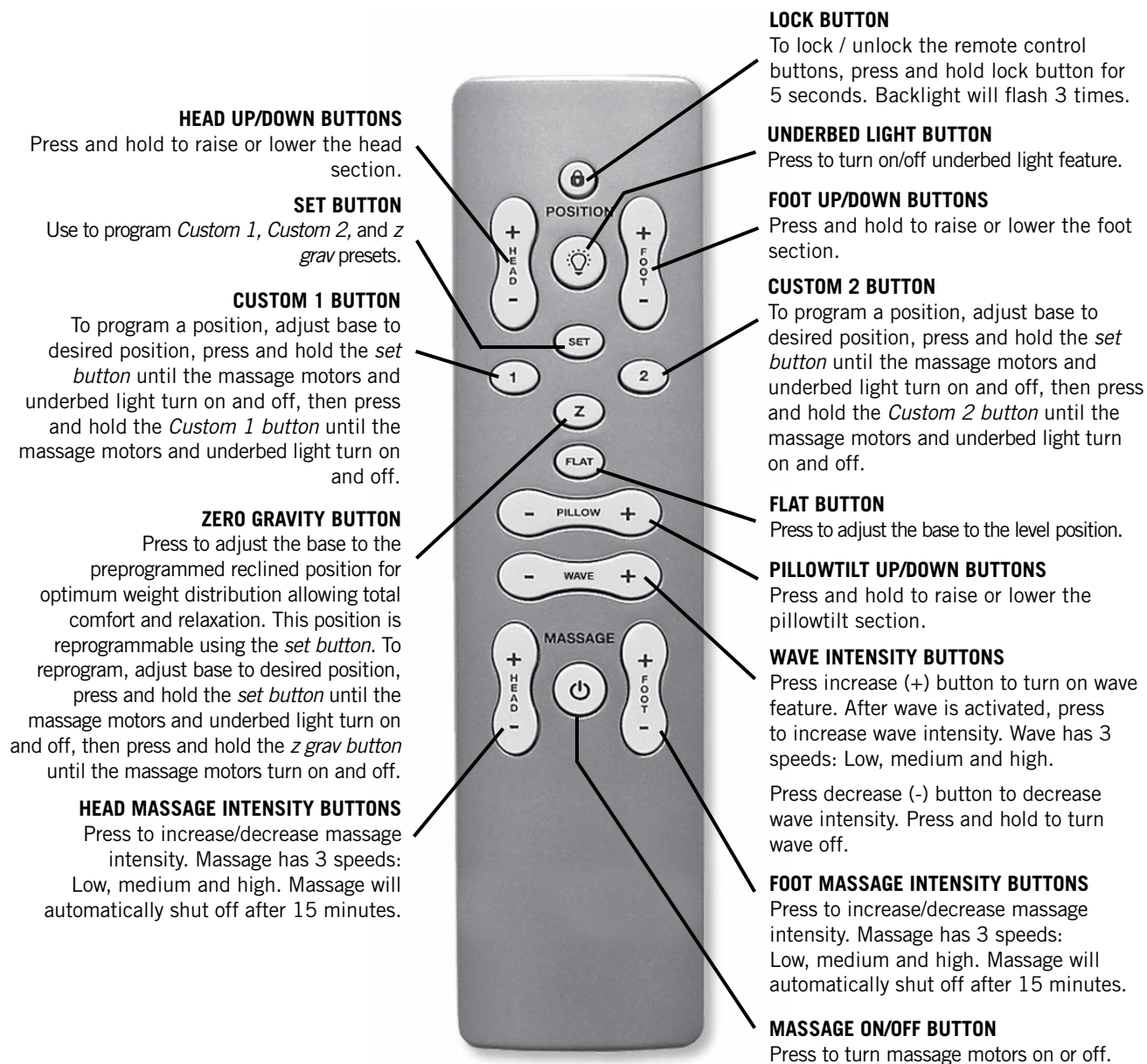
TWIN SIZE HEADBOARD BRACKET ASSEMBLIES ARE SHOWN (**FIGURE 7**). QUEEN SIZE HEADBOARD BRACKETS ARE EQUIPPED WITH ANGLE BRACES.

STEP 11

Install mattress on adjustable base.

Typical Craftmatic® adjustable base installation is now complete.

REMOTE CONTROL FUNCTION

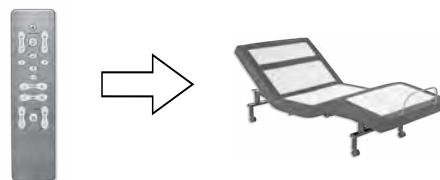


NOTE

REMOTE CONTROL REQUIRES FOUR (2) AAA SIZE BATTERIES. TO CONSERVE BATTERY LIFE, THE TRANSMITTER TURNS OFF ALL FUNCTIONS WHEN ANY BUTTON IS PRESSED FOR MORE THAN 50 SECONDS.

REMOTE CONTROL PROGRAMMING (1 remote control - 1 base)

Program One Remote to Operate One Base - Bases are factory programmed to operate as one remote control to one base. If reprogramming is required, perform the following numbered procedure. *If programming fails, initiate the programming procedure a second time.*



STEP 1

Plug the base into the electrical power source.

STEP 2

Locate the control box (attached to the underside of the base) (**FIGURE 8**).

STEP 3

Simultaneously press and hold the *learn* button on the control box (**FIGURE 8**) and the *head up* button on the remote control (**FIGURE 9**). Hold both buttons until the base begins to move or the massage motors start. Release both buttons.

One remote control is now programmed to operate one base.

HEAD UP
BUTTON



FIGURE 9

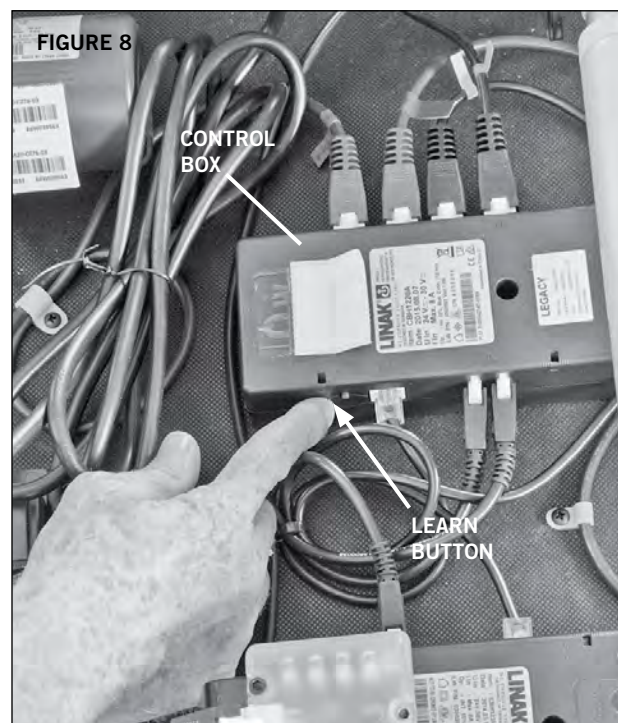


FIGURE 8

CONTROL
BOX

LEARN
BUTTON

REMOTE CONTROL PROGRAMMING (1 remote controls - 2 bases)

Program Two Remotes to Operate One Base - Bases are factory programmed to operate individual bases. To program one remote to operate both bases, perform the following numbered procedure. *If programming fails, initiate the programming procedure a second time.*

STEP 1

Plug both bases into the electrical power source.

STEP 2

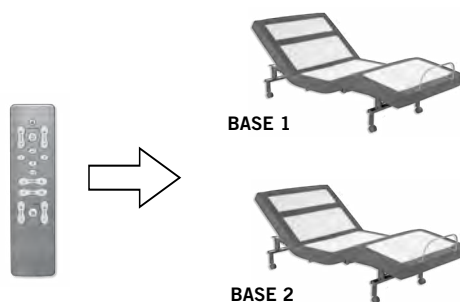
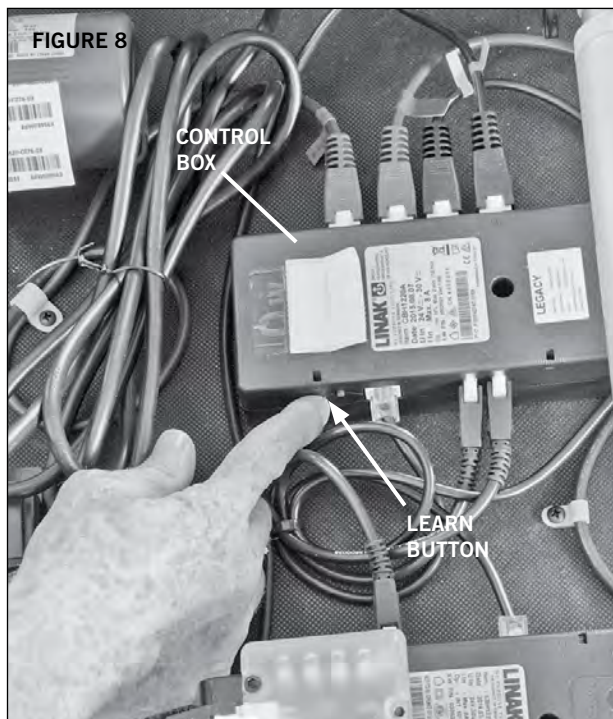
Locate the control box for base 1 (attached to the underside of the base) (**FIGURE 8**).

STEP 3

Locate one remote control (**FIGURE 9**). **Note: The second remote control is not needed. Retain as a spare.**

STEP 4

Simultaneously press and hold the *learn* button on the base 1 control box (**FIGURE 8**) and the *head up* button on the remote control (**FIGURE 9**). Hold both buttons until the base begins to move or the massage motors start. Release both buttons.



STEP 5

Repeat Steps 2-4 with base 2.

STEP 6

Operate remote to verify base functions.

One remote control is now programmed to operate both bases.



FIGURE 9

REMOTE CONTROL PROGRAMMING (2 remote controls - 2 bases)

Program One Remotes to Operate Two Bases - Bases are factory programmed to operate individual bases. To synchronize bases, perform the following numbered procedure. *If programming fails, initiate the programming procedure a second time.*

STEP 1

Plug both bases into the electrical power source.

STEP 2

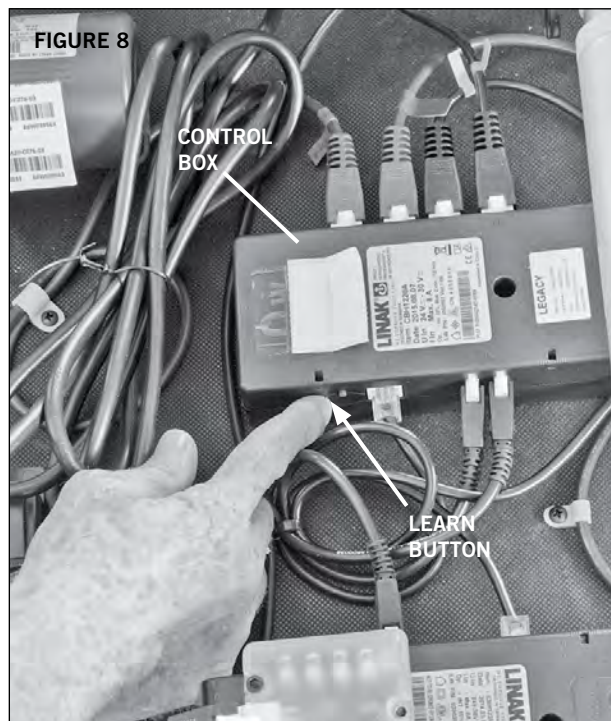
Locate the control box for base 1 (attached to the underside of the base) (**FIGURE 8**).

STEP 3

Locate remote control for base 1 (**FIGURE 9**).

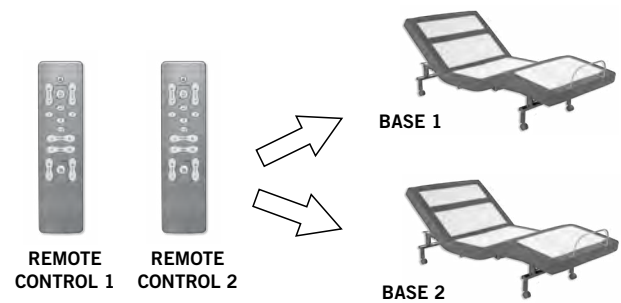
STEP 4

Simultaneously press and hold the *learn button* on the base 1 control box (**FIGURE 8**) and the *head up button* remote control 1 (**FIGURE 9**). Hold both buttons until base 1 begins to move or the massage motors start. Release both buttons.



STEP 5

Repeat Steps 2-4 with base 1 and remote control 2.



STEP 6

Locate the control box for base 2 (attached to the underside of the base) (**FIGURE 8**).

STEP 7

Locate remote control for base 1 (**FIGURE 9**).

STEP 8

Simultaneously press and hold the *learn button* on the base 2 control box (**FIGURE 8**) and the *head up button* remote control 1 (**FIGURE 9**). Hold both buttons until base 2 begins to move or the massage motors start. Release both buttons.

STEP 9

Repeat Steps 6-8 with base 2 and remote control 2.

STEP 10

Operate both remotes to verify base functions.

Two remote controls are now programmed to operate both bases.



FIGURE 9

REMOTE CONTROL PROGRAMMING (separating 2 bases)

Reprogram Two Remote Controls for Individual Base Operation - Bases are factory programmed to operate individual bases. To reprogram bases synced to multiple remote control, perform the following numbered procedure. Individual base operation will result. *If programming fails, initiate the programming procedure a second time.*

STEP 1

UNPLUG both bases from the electrical power source. Wait 2 minutes, then **PLUG** base 1 back into electrical power source.

STEP 2

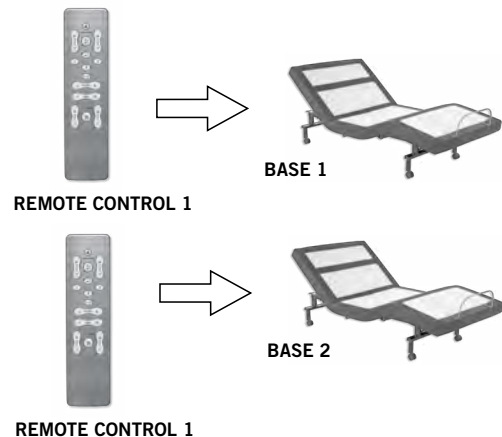
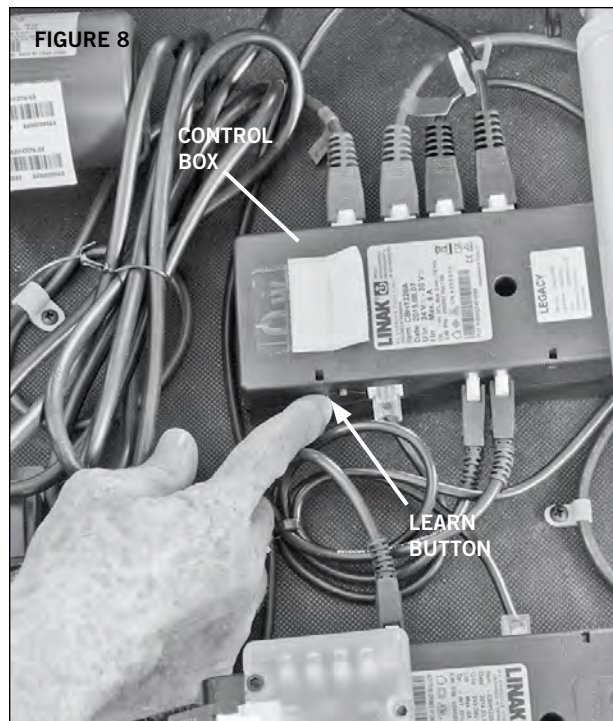
Locate the control box for base 1 (attached to the underside of the base) (**FIGURE 8**).

STEP 3

Locate remote control for base 1 (**FIGURE 9**).

STEP 4

Simultaneously press and hold the *learn* button on the base 1 control box (**FIGURE 8**) and the *head up* button remote control 1 (**FIGURE 9**). Hold both buttons until base 1 begins to move or the massage motors start. Release both buttons.



STEP 5

PLUG base 2 back into electrical power source.

STEP 6

Locate the control box for base 2 (attached to the underside of the base) (**FIGURE 8**).

STEP 7

Locate remote control for base 2 (**FIGURE 9**).

STEP 8

Simultaneously press and hold the *learn* button on the base 2 control box (**FIGURE 8**) and the *head up* button remote control 2 (**FIGURE 9**). Hold both buttons until base 2 begins to move or the massage motors start. Release both buttons.

Independent operation is now restored. Remote control 1 operates base 1; remote control 2 operates base 2.



FIGURE 9

POWER DOWN OPERATION

To lower base to the flat position during an electrical power outage, complete the following procedure:



NOTE

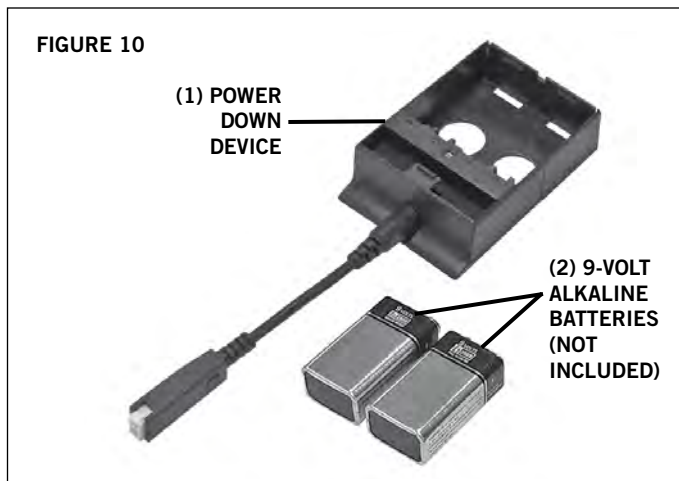
FOR EMERGENCY USE ONLY. BATTERIES ARE *NOT* TO BE USED FOR NORMAL OPERATION OF BASE (9-VOLT ALKALINE BATTERIES NOT INCLUDED)

STEP 1

Verify power supply is unplugged from electrical power source.

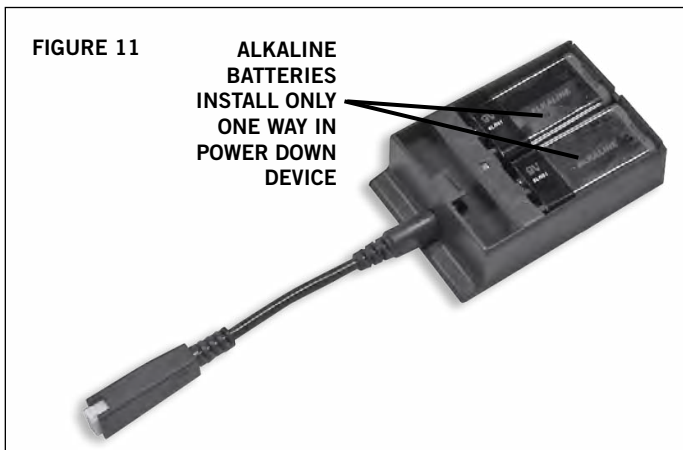
STEP 2

Locate (1) power down device and two (2) 9-volt alkaline batteries (not included) (**FIGURE 10**).



STEP 3

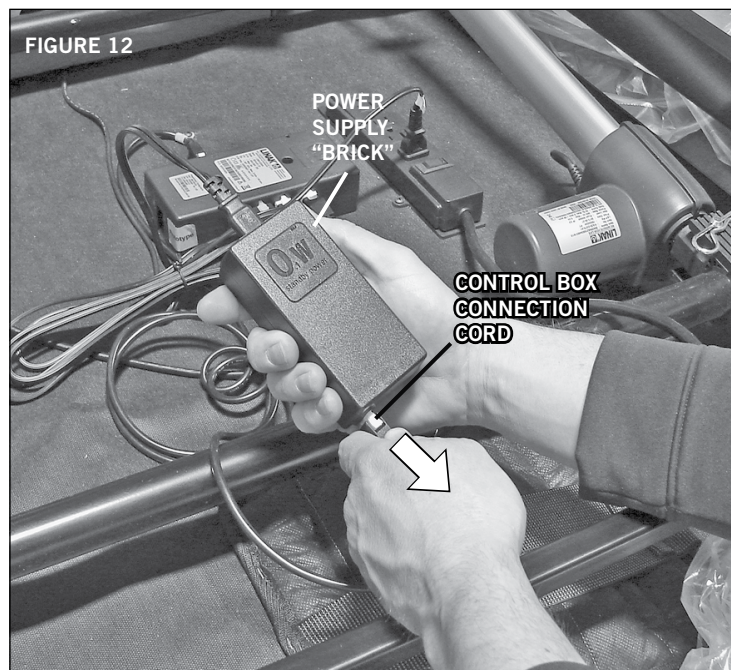
Install (2) 9-volt alkaline batteries in power down device (**FIGURE 11**).



POWER DOWN OPERATION

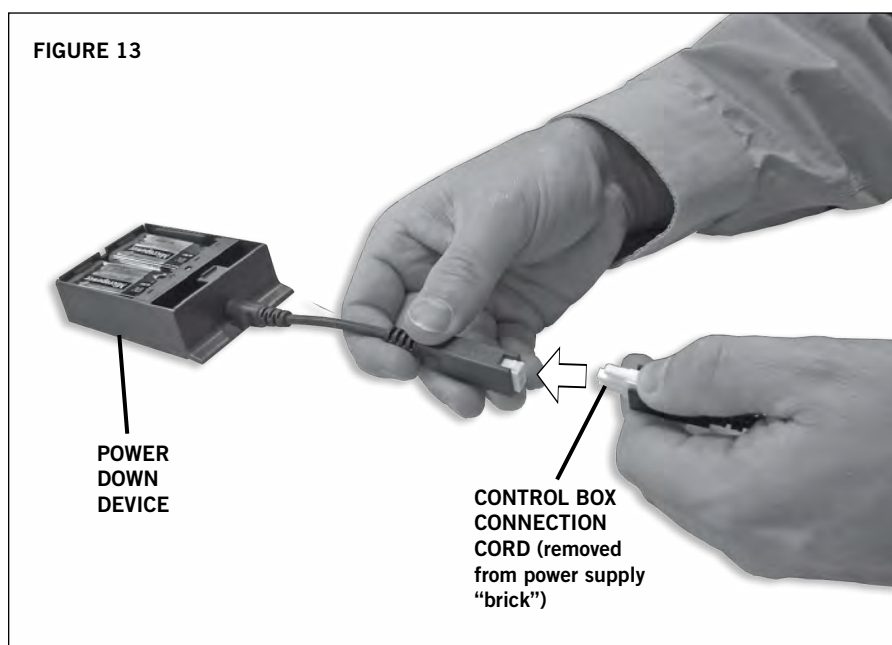
STEP 4

Push tab in on control box connection cord and pull out to remove control box connection cord from power supply “brick” (**FIGURE 12**).



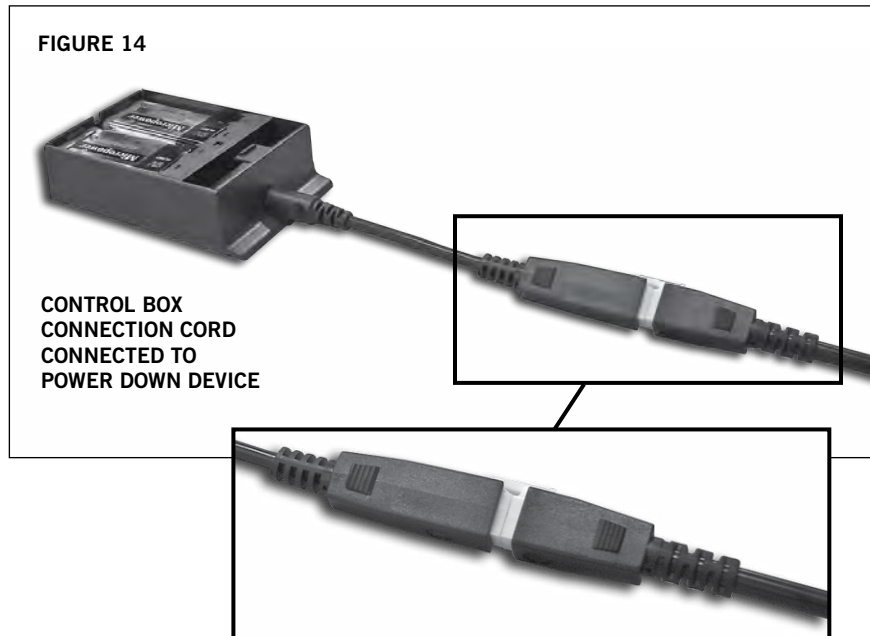
STEP 5

Connect control box connection cord to power down device (**FIGURES 13 and 14**).



POWER DOWN OPERATION

FIGURE 14



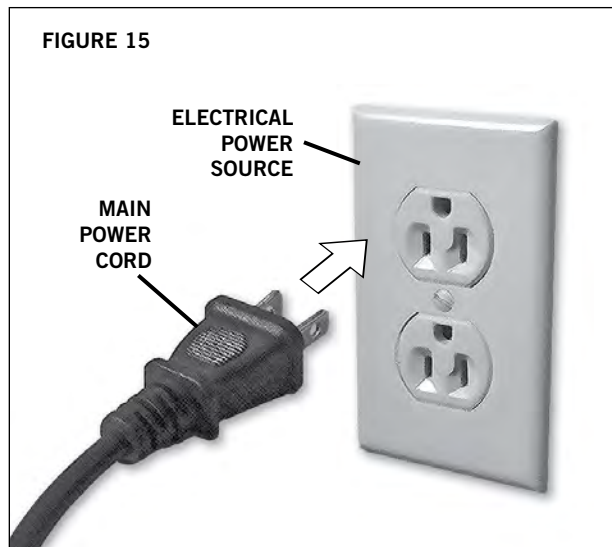
STEP 6

Press the FLAT BUTTON on the remote control until the base is in the flat position. BASE WILL MOVE TO THE FLAT POSITION VERY SLOWLY. **Note: Batteries in the power down device will only work for one use, then will need to be replaced.**

STEP 7

Reconnect control box connection cord to power supply “brick” and plug main power cord into electrical power source (**FIGURE 15**).

FIGURE 15



When power is restored from outage, base is ready to resume normal operation.

TROUBLESHOOTING









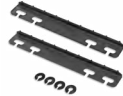


If the adjustable base fails to operate, investigate the symptoms and possible solutions provided in the chart below:

SYMPTOM	SOLUTION
Remote control illuminates and appears to be operable, but will not activate base.	<ul style="list-style-type: none"> • Verify power cord is plugged into a working, grounded electrical outlet. A grounded, electrical surge protection device is recommended. Test outlet by plugging in another working appliance. • If the base was operated over the rated duty cycle, thermal switch opens. Wait 30 minutes before trying to operate the base. Once the base resumes normal operation, do not exceed the duty cycle.
No features of the base will activate.	<ul style="list-style-type: none"> • Program the remote control (see <i>Remote Control Programming</i> section of this manual for programming procedures). • Unplug power cord, wait 30 seconds and plug in to reset electronic components. • Electrical circuit breaker may be tripped. Check electrical service breaker box to verify. • Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance.
Remote control will not illuminate.	<ul style="list-style-type: none"> • Replace batteries in the remote control.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	<ul style="list-style-type: none"> • Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction. • Head section may be too close to the wall. • Headboard (if used) may be too close the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance between headboard brackets and mattress. Adjust if required.
Excessive massage motor noise.	<ul style="list-style-type: none"> • If base is located on hard surface flooring, place carpet pieces or rubber caster cups under each leg or caster of the base. (See accessory section of this manual for rubber caster cup order information.) • Elevate the head or foot section a short distance (with the remote control) to realign the lift/lower mechanisms with the base support platform. • Verify that the base is not positioned against a wall, nightstand, or other object that may cause vibration or noise. • If base is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate. • Verify that headboard attachment hardware is tightened firmly (if used).

ACCESSORIES

OPTIONAL EQUIPMENT

Contact customer service toll free (877-389-9154) to order the accessories indicated in the chart below.

ACCESSORY DESCRIPTION	CODE	IMAGE
Glides ¹ (set of 4, replaces legs)	4B2385	
3" Legs (set of 4)	4B2284	
4" Legs (set of 4)	4B1833	
5" Legs (set of 4)	4B2100	
7" Legs (set of 4)	4B2101	
Swing-away Hinges ²	4B1209	
Screw-in Locking Casters ¹ (set of 4, replaces legs)	4B1954	
Push-in Locking Casters (set of 4)	4B0107	
Bed Straps (connects two bases together)	4B7410	
5" Adjustable Leg Kit ³ (adjustment range: 6-1/8" to 9-3/8")	4B3402	
Rubber Caster Cups (set of 4)	4B1034	

¹ Headboard brackets cannot be used with glides or screw-in locking casters.

² Swing-away hinges are designed for use with dual queen or dual king size bed bases. The swing-away hinge allows easy access between two mated bases for domestic cleaning (i.e. sweeping, changing sheets) by swinging the beds apart.

³ Leg kit contains 6 adjustable legs and pre-cut foam rubber stripping for use with center support system.

LIFETIME LIMITED WARRANTY ON MOTORIZED LEVEL CHANGERS AND MESSAGE UNIT

WHAT IS COVERED

Adjustable Bed Enterprises, Inc. d/b/a Craftmatic® Adjustable Beds ("Craftmatic®") warrants that the motorized level changer(s) and massage unit in your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship from the date of delivery for as long as you own the bed. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferable.

If a defect exists in the motorized level changer(s) or massage unit, Craftmatic® will, at its option, either repair or replace the defective component as hereafter described. During the first year, Craftmatic® will cover any labor costs associated with the repair or replacement as well as the cost of the replacement component itself. After the first year, it is a "parts only" warranty and you can choose to either (i) have Craftmatic® ship the free replacement component to your home and have a Craftmatic® serviceperson come to your home to install it at prevailing labor rates, or (ii) have Craftmatic® ship the free replacement component to a licensed electrician or a medical supply company near your home for installation at your home at your expense.

ADDITIONAL TERMS AND CONDITIONS

For additional terms and conditions applicable to this Lifetime Limited Warranty on the Motorized Level Changers and Massage Unit, see this document under **"Additional Terms and Conditions."**

ONE YEAR LIMITED WARRANTY ON OTHER COMPONENTS

WHAT IS COVERED

Craftmatic® warrants that the bed frame, motors, gears, controls and electrical system for your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship for a period of one year from the date of delivery. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferrable.

If a defect exists in the bed frame, motors, gears, controls or electrical system, Craftmatic® will, at its option, either repair or replace the defective component. Except for unusual repairs, all such repairs and replacements will be made in your home.

If you are interested in having Craftmatic® address a problem with the bed frame, motors, gears, controls or electrical system after the expiration of this One-Year Limited Warranty, please call Craftmatic® toll free at 1-800-245-0205 during regular business hours for a prompt and courteous price estimate.

ADDITIONAL TERMS AND CONDITIONS

For additional terms and conditions applicable to this One Year Limited Warranty on the Frame and Remote Control, see this document under **"Additional Terms and Conditions."**

15 YEAR LIMITED WARRANTY ON THE MATTRESS

WHAT IS COVERED

Craftmatic® warrants that the mattress on your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship for a period of 15 years from the date of delivery. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferrable.

If a defect exists in the mattress, Craftmatic® will replace the mattress as described in this paragraph. During the first year of this Warranty, Craftmatic® will deliver a new comparable mattress to your home at no cost to you. Between the 2nd and 15th year, you will be charged \$200, adjusted for inflation, for delivery, plus a pro-rata amount based on the price of the new mattress at the time the replacement is shipped to you and the number of months out of the entire 15-year period (180 months) of this Warranty that has elapsed. The formula is as follows: The price of the new mattress divided by 180 and then multiplied by the number of elapsed months plus \$200, adjusted for inflation, for delivery. California residents are not required to pay the delivery charge.

ADDITIONAL TERMS AND CONDITIONS

For additional terms and conditions applicable to this 15 Year Limited Warranty on the Mattress, see this document under **"Additional Terms and Conditions."**

ADDITIONAL TERMS AND CONDITIONS

WHAT IS NOT COVERED

This Warranty does **not** apply to defects or damages caused by misuse, alteration, use of incompatible accessories, electrical power problems, impact by foreign objects, accident, fire, acts of God, normal wear and tear or shipping damage other than during original shipment from Craftmatic®. Mattress depression of 1-1/2" or less and perceived lack of comfort of the mattress are also not covered.

The Product Manual delivered with your bed contains important weight restrictions information. Exceeding those weight restrictions voids this Warranty.

If a serviceperson is sent to your home in response to your request for warranty service and in fact there is no defect to be remedied under the terms of this Warranty, you will be responsible for the cost of that visit.

This Warranty shall not be extended or restarted upon receipt of any repair or replacement component under this Warranty. No person is authorized to extend or otherwise modify this Warranty.

HOW TO OBTAIN WARRANTY SERVICE

To obtain warranty service, call Craftmatic® toll free at 1-800-245-0205 during regular business hours.

LIMITATIONS

THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED THE WARRANTY PERIODS PROVIDED HEREIN.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

CRAFTMATIC® SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE BREACH OF ANY WRITTEN OR IMPLIED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state.

