

## OWNERS MANUAL



Serial No.

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Craftmatic® 1-2-LIFETIME WARRANTY

Repairs to or replacement of an adjustable bed or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by L&P at its option and in its sole discretion.

**Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of L&P for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.**

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Leggett & Platt or its service technicians shall not be responsible for moving furniture or any other items not attached to the adjustable bed in order to perform service on the adjustable bed.

It is the sole responsibility of the purchaser to provide adequate space and accessibility to the adjustable bed. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

**L&P makes no other warranty whatever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by L&P and excluded from this agreement.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser.

This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all 50 states, Puerto Rico, and Canada.

WARRANTY INFORMATION

Craftmatic Internet Sales

3580 Gateway Drive

Pompano Beach, FL 33069

800-245-0205

Leggett & Platt, Incorporated (“L&P”) warrants this adjustable bed to the consumer who is the original purchaser (the “purchaser”), subject to the terms and conditions set forth herein. This warranty begins on the “warranty commencement date” which is the date of purchase for new unused beds and the date of manufacture for beds that have been used as floor or display models. Thus, on a floor model bed, the warranty is a portion of the limited lifetime warranty.

FULL 1 YEAR WARRANTY

This adjustable bed is warranted against defects in the workmanship or materials for a period of one (1) year from the warranty commencement date. Upon notice during the first year after the warranty commencement date, L&P will repair or replace (at no cost to the purchaser) any defective adjustable bed part, and L&P will pay all authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective.

2 YEAR LIMITED WARRANTY

During the second year from the warranty commencement date, upon receipt of notice, L&P will replace any adjustable bed part found to be defective. This limited two (2) year warranty shall not apply unless the defective part is returned to L&P within ten (10) days of purchaser’s receipt of the replacement part. Purchaser shall pay all service and transportation costs related to the replacement of the defective part.

LIFETIME LIMITED WARRANTY

Upon notice during the third year through the lifetime from the warranty commencement date, L&P will replace, upon terms and conditions set forth in this paragraph, any mechanical bed part found to be defective. **Electronics, electrical components, drive motors and massage motors are excluded.** This limited lifetime warranty shall not apply unless the defective part is returned to L&P within ten (10) days of purchaser’s receipt of the replacement part. In years 3 - lifetime, purchaser shall pay all service and transportation costs related to the replacement of the defective part.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable bed parts by an unauthorized person; (c) if the adjustable bed has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the this document and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. Contact the dealer for warranty information on these items; (e) if there has been any modification of the adjustable bed **without prior written consent by L&P**; (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the adjustable bed or finding an unsatisfactory power connection; (g) if the recommended weight restriction is not followed (refer to the advisory section of this manual), the warranty will be void.

Continued on next page...

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

This Craftmatic® adjustable bed has been quality engineered with design features to assure comfort and safety when operated properly.

ELECTRICAL GROUNDING

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded, electrical surge protection device (not included) or a grounded electrical outlet.

**⚠ WARNING**

**FOR OPTIMUM ADJUSTABLE BED OPERATION, USE A GROUNDED, ELECTRICAL SURGE PROTECTION DEVICE (NOT INCLUDED). FAILURE TO USE A SURGE PROTECTION DEVICE COULD COMPROMISE SAFETY OR CAUSE PRODUCT MALFUNCTION.**

WARRANTY WARNING

Do not open any control boxes, motors or hand control devices (with the exception of the hand control battery compartments). The product warranty will be void if these components are tampered with. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Any repair or replacement of adjustable bed parts must be performed by authorized personnel.

LUBRICATION

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the bed may inadvertently creep downward from the elevated position.

PRODUCT RATINGS

The bed lift motors are **not** designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than five (5) minutes over a thirty (30) minute period, or approximately 15% duty cycle. **Note: massage equipped beds are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period.** Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended weight restrictions for Craftmatic® adjustable beds is 450 lb (204 kg), all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. **Note: exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty.**

For best performance, consumers should enter and exit the adjustable bed with the bed in the flat (horizontal) position. **DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.**

UL (Underwriters Laboratories) recognized components.  
CFR 1633 approved for use with most mattresses.  
Made in USA.

IMPORTANT INFORMATION

READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

This Craftmatic® adjustable bed has been quality engineered with design features to assure comfort and safety when operated properly.

SMALL CHILDREN / PETS WARNING

After the bed is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision.

HOSPITAL USE DISCLAIMER

This bed is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this bed with tent type oxygen therapy equipment, or use near explosive gases.

PACEMAKER WARNING

This product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

FCC COMPLIANCE

Electrical components are rated for 110/120 voltage, 60Hz, 3.9 amp. Components meet Class B digital device rating (Part 15, FCC rules) for residential use. Craftmatic® adjustable beds generate, use and may radiate radio frequency energy. Radio communication may be affected if not installed and operated as recommended in this manual.

Radio frequency = 310MHz.

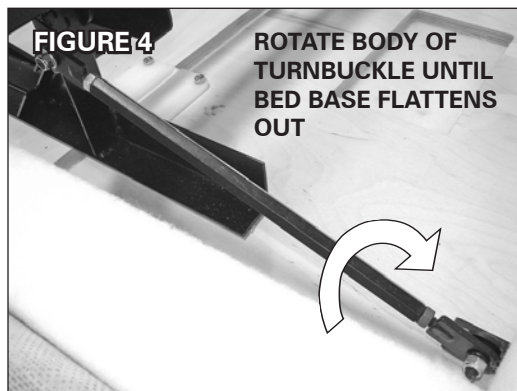
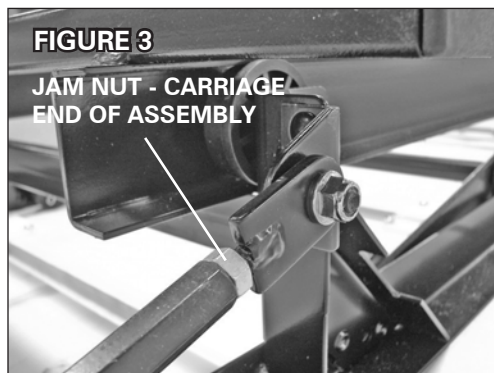
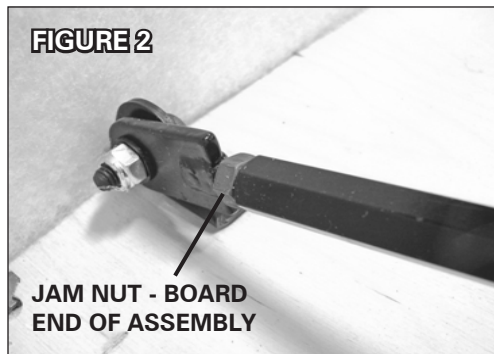
In the event the Craftmatic® adjustable bed fails to operate, investigate the symptoms and possible solutions provided in the chart below:

SYMPTOM	SOLUTION
Hand control illuminates and appears to be operable, but will not activate bed.	<ul style="list-style-type: none"><li>• Verify power cord is plugged into a working, grounded electrical outlet. <b><i>A grounded, electrical surge protection device is recommended.</i></b> Test outlet by plugging in another working appliance.</li></ul>
No features of the adjustable bed will activate.	<ul style="list-style-type: none"><li>• Program the hand control (see <i>Hand Control Programming</i> section).</li><li>• Unplug power cord, wait 30 seconds and plug in to reset electronic components.</li><li>• Electrical circuit breaker may be tripped. Check electrical service breaker box to verify.</li><li>• Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance.</li></ul>
Hand control will not illuminate.	<ul style="list-style-type: none"><li>• Replace batteries in the hand control.</li></ul>
Head or foot section will elevate, but will not return to the horizontal (flat) position.	<ul style="list-style-type: none"><li>• Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.</li><li>• Head section may be too close to the wall.</li><li>• Headboard, if used, may be too close the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance between headboard brackets and mattress. Adjust if required.</li></ul>
Excessive massage motor noise.	<ul style="list-style-type: none"><li>• If bed is located on hard surface flooring, place carpet pieces or rubber caster cups under each leg or caster of the bed. (See accessory section of this manual for rubber caster cup order information.)</li><li>• Elevate the head or foot section a short distance (with the hand control) to realign the lift/lower mechanisms with the bed support platform.</li><li>• Verify that bed is not positioned against a wall, nightstand, or other object that may cause vibration or noise.</li><li>• If adjustable bed is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate.</li><li>• Verify that headboard attachment hardware is tightened firmly (if used).</li></ul>



## TURNBUCKLE ADJUSTMENT

If the foot end of the bed base becomes unlevel (**FIGURE 1**), adjust by following the numbered instructions below.



### STEP 1

On one side of bed base, loosen jam nut on board end of turnbuckle assembly using a ½" wrench (**FIGURE 2**). *Threads are right-hand threads.* Repeat on other side of bed base.

### STEP 2

On one side of bed base, loosen jam nut on carriage end of turnbuckle assembly with ½" wrench (**FIGURE 3**). *Threads are left-hand threads.* Repeat on other side of bed base.

### STEP 3

After loosening both jam nuts, grasp and rotate the body of the turnbuckle on one side of the bed base (**FIGURE 4**). The foot of the bed base will rise and flatten out. Repeat on other side until bed base is completely level.

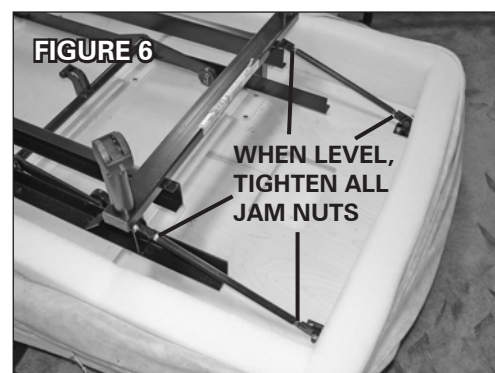
### STEP 4

After adjustments have been made, check the levelness of the bed base using a straight-edge instrument (**FIGURE 5**).

### STEP 5

When level, tighten all jam nuts in assembly with ½" wrench (**FIGURE 6**). *Hold the body of the turnbuckle assembly while tightening to ensure base remains level. Jam nuts need to be tight enough to prevent movement in turnbuckle.*

Turnbuckle adjustment is complete.



## ACOUSTICS

### LIFTING/LOWERING MECHANISMS

The lift/lower feature will emit a minimal humming sound during operation. This is normal.

During operation, the lift arm wheels make contact with the platform support of the bed. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the bed with the hand control. This should realign the bed's activating mechanisms to the proper operational position.

### MASSAGE OPERATION

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

### LOCATION ENVIRONMENT

The level of sound experienced during operation is directly related to the location environment. For example, when a bed is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster of the bed. *See the Accessories section of this manual for rubber caster cup order information.*

It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

INSTALLATION

For installation and setup, complete the numbered procedure indicated below and on the following pages:

1. Before discarding any packing materials, check the adjustable bed shipping carton and verify the following items are included:

- (1) Mattress Retainer
- (4) 4" Bed Legs
- (4) Locking Leg Casters
- (1) Bed Strap Kit (standard with Dual King and Dual Queen sizes only)
- (1) Hand Control
- (1) Owners Manual
- (1) Registration Card
- (1) Adjustable Bed Quick Setup Guide



HAND CONTROL



LOCKING  
LEG CASTER  
(4 PIECES)



4" LEG  
(4 PIECES)



BED STRAP KIT  
Connects two bases together.  
Standard with Dual King  
and Dual Queen sizes only.

ACCESSORIES

Craftmatic® OPTIONAL EQUIPMENT

Contact customer service toll free (800-888-3078) to order the accessories indicated in the chart below.

ACCESSORY DESCRIPTION	CODE
Glides <sup>1</sup> (set of 4, replaces legs)	4B2385
3" Legs (set of 4)	4B2284
4" Legs (set of 4)	4B1833
5" Legs (set of 4)	4B2100
7" Legs (set of 4)	4B2101
Swing-away Hinges <sup>2</sup>	4B1209
Screw-in Locking Casters <sup>1</sup> (set of 4, replaces legs)	4B1954
Push-in Locking Casters (set of 4)	4B0107
Bed Straps (connects two adjustable beds together)	4B1792
5" Adjustable Leg Kit (adjustment range: 6-1/8" to 9-3/8")	4B3402
Head Board Brackets-TXL	4B6117
Head Board Brackets-FXL/Q	4B6118
Rubber Caster Cups (set of 4)	4B1034

<sup>1</sup> Headboard brackets cannot be used with glides or screw-in locking casters.  
<sup>2</sup> Swing-away hinges are designed for use with dual queen or dual king size adjustable bed bases. The swing-away hinge allows easy access between two mated beds for domestic cleaning (i.e. sweeping, changing sheets) by swinging the beds apart.



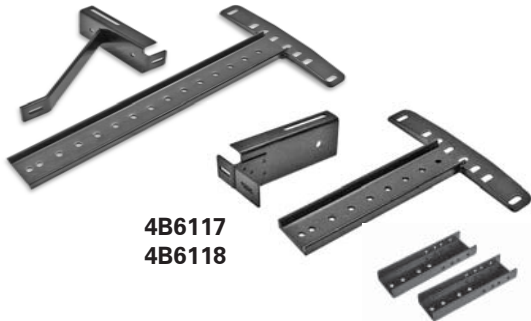
4B1954



4B0107



4B2385



4B6117  
4B6118



4B1034

4B2101



4B2284

4B1833

4B2100



4B1209



4B3402



4B1792

## HAND CONTROL PROGRAMMING *separating 2 beds*

The six step procedure below is required to separate 2 hand controls from operating 2 beds. One hand control per bed operation will result. Before beginning, make certain the bed is plugged into a working grounded electrical outlet. *If programming fails, initiate the programming procedure a second time.*

### STEP 1

Unplug the power cord for bed 1 and plug back in. This will enable the program mode for 90 seconds.

### STEP 2

On hand control 1, simultaneously press and hold the *head up* and the *flat* buttons. The transmission indicator light will *flash slowly* and then *flash rapidly* to indicate programming mode. Continue to hold for 5 seconds and then release the buttons (FIGURE 5).

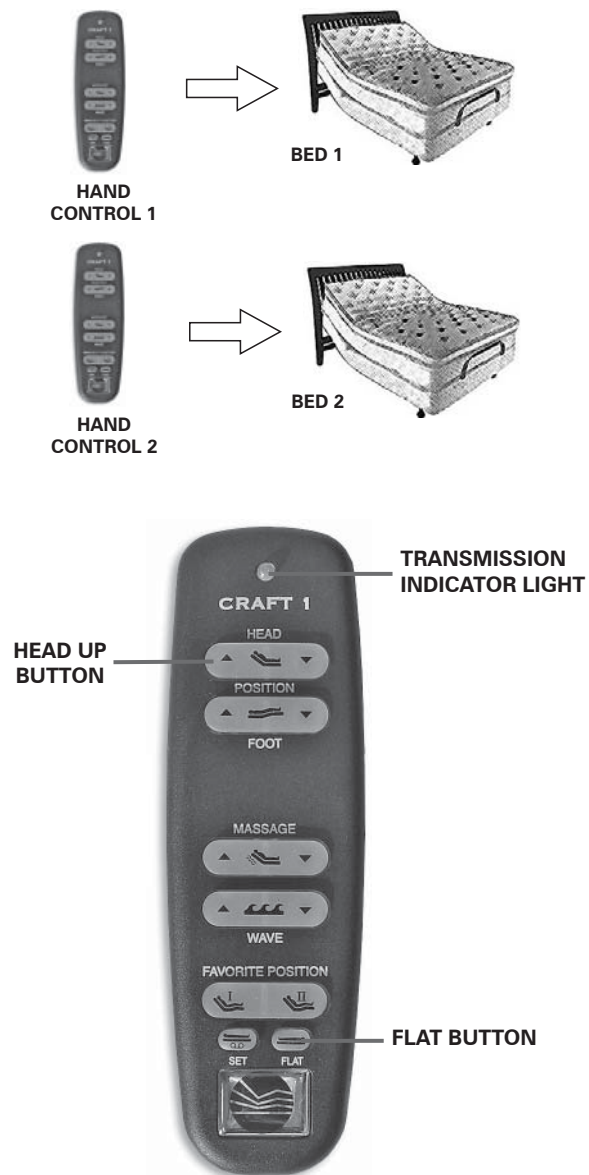


FIGURE 5

### NOTE

OPERATE ONLY ONE (1) HAND CONTROL AT A TIME. OPERATING TWO (2) HAND CONTROLS AT THE SAME TIME WILL MOMENTARILY BLOCK BOTH RF SIGNALS AND PREVENT BOTH CONTROLS FROM FUNCTIONING.

### STEP 3

Repeat Step 1 and Step 2 with hand control 1. **Note: wait 90 seconds before proceeding to Step 4.**

### STEP 4

Unplug the power cord for bed 2 and plug back in. This will enable the program mode for 90 seconds.

### STEP 5

On hand control 2, simultaneously press and hold the *head up* and the *flat* buttons. The transmission indicator light will *flash slowly* and then *flash rapidly* to indicate programming mode. Continue to hold for 5 seconds and then release the buttons (FIGURE 5).

### STEP 6

Repeat Step 4 and Step 5 with hand control 2.

Independent hand control operation is now restored (hand control 1 operating bed 1; hand control 2 operating bed 2).

## INSTALLATION

- Carefully lift the bed base frame from the shipping carton, keeping the unit top-side-down.
- Install (4) legs into the base frame. Simply screw each leg into a tapped hole at each corner of the base frame (FIGURE 1). Insert casters into the bottom of each bed leg, if applicable.



FIGURE 1: Leg installation. Caster installation, if applicable.

- Remove and extend out power cord from the protective packaging.

### WARNING

POWER CORDS MUST NOT INTERFERE WITH ANY ADJUSTABLE BED MECHANISMS.

- Remove the plastic packaging from the bed base frame. Carefully rotate the base frame over to position the bed top-side-up.
- Plug power cord into a working, grounded electrical outlet. **Note: an electrical surge protection device is recommended (not included).**
- Install batteries in hand control (4-AAA size, included). Briefly activate all functions of the bed with the hand control to verify all features are in working order. If bed does not operate, refer to the *Troubleshooting* section of this manual.
- Return bed to the level position.



## INSTALLATION

9. Install mattress retainer at the foot end of the bed base as follows:

- Locate grommets holes at foot of bed base (**FIGURE 2**).

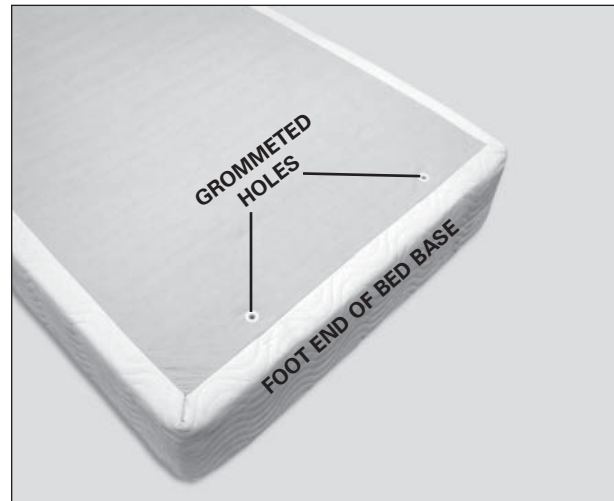


FIGURE 2: Grommeted hole locations.

- Place mattress retainer ends into grommeted holes in top surface of adjustable bed base (**FIGURES 3 and 4**). Press down until horizontal retainer section is flush against bed base.

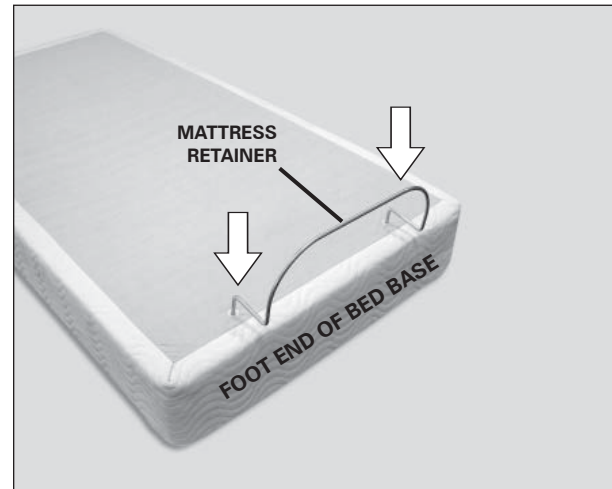


FIGURE 3: Mattress retainer installation.

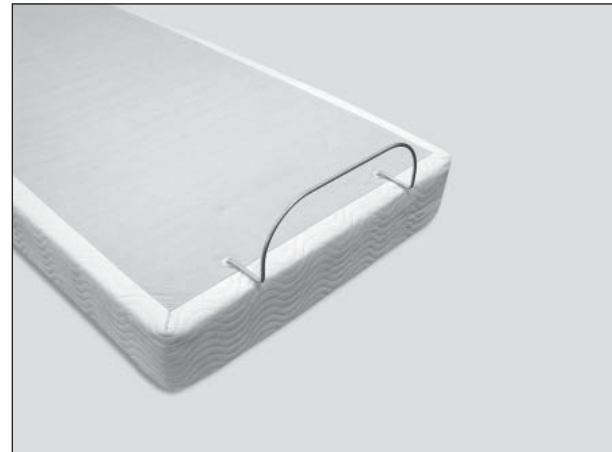


FIGURE 4: Mattress retainer installed.

10. Install mattress on bed base.

## HAND CONTROL PROGRAMMING 2 hand controls - 2 beds

The six step procedure below is required to program 2 hand controls to operate 2 beds. Before beginning, make certain the bed is plugged into a working grounded electrical outlet. *If programming fails, initiate the programming procedure a second time.*

### STEP 1

Unplug the power cord for bed 1 and plug back in. This will enable the program mode for 90 seconds.

### STEP 2

On hand control 1, simultaneously press and hold the *head up* and the *flat* buttons. **The transmission indicator light will flash slowly and then flash rapidly to indicate programming mode.** Continue to hold for 5 seconds and then release the buttons (**FIGURE 5**).

### STEP 3

Repeat Step 1 and Step 2 with hand control 2.

### STEP 4

Unplug the power cord for bed 2 and plug back in. This will enable the program mode for 90 seconds.

### STEP 5

On hand control 1, simultaneously press and hold the *head up* and the *flat* buttons. **The transmission indicator light will flash slowly and then flash rapidly to indicate programming mode.** Continue to hold for 5 seconds and then release the buttons (**FIGURE 5**).

### STEP 6

Repeat Step 4 and Step 5 with hand control 2.

Two hand controls are now programmed to operate two beds.

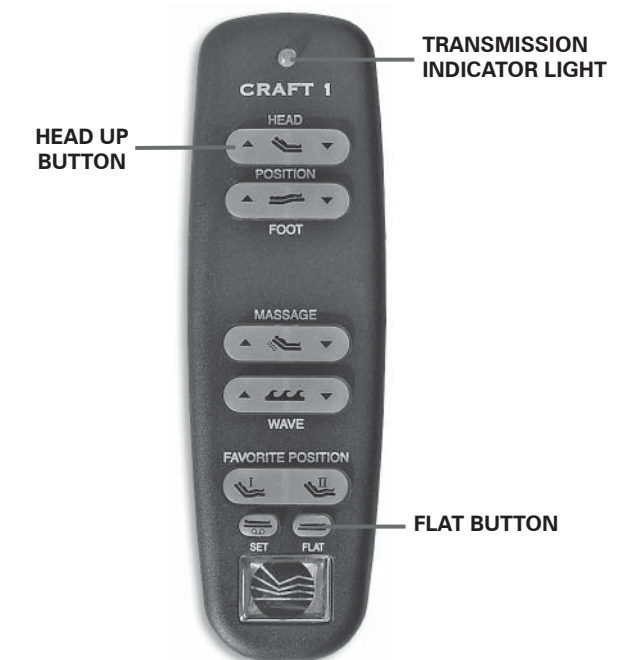
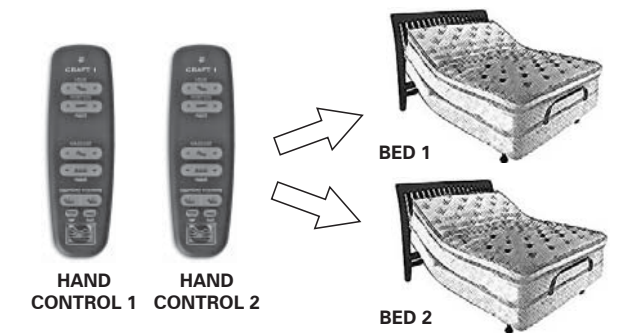


FIGURE 5

### NOTE

OPERATE ONLY ONE (1) HAND CONTROL AT A TIME. OPERATING TWO (2) HAND CONTROLS AT THE SAME TIME WILL MOMENTARILY BLOCK BOTH RF SIGNALS AND PREVENT BOTH CONTROLS FROM FUNCTIONING.



HAND CONTROL PROGRAMMING 1 hand control - 2 beds

The three step procedure below is required to program 1 hand control to operate 2 beds. Before beginning, make certain the bed is plugged into a working grounded electrical outlet. *If programming fails, initiate the programming procedure a second time.*

**STEP 1**  
Unplug the power cord and plug back in. This will enable the program mode for 90 seconds.

**STEP 2**  
On the hand control, simultaneously press and hold the *head up* and the *flat* buttons. The transmission indicator light will **flash slowly** and then **flash rapidly** to indicate programming mode. Continue to hold for 5 seconds and then release the buttons (**FIGURE 5**).

**STEP 3**  
Repeat Step 1 and Step 2 for bed 2.

One hand control is now programmed to operate two beds.

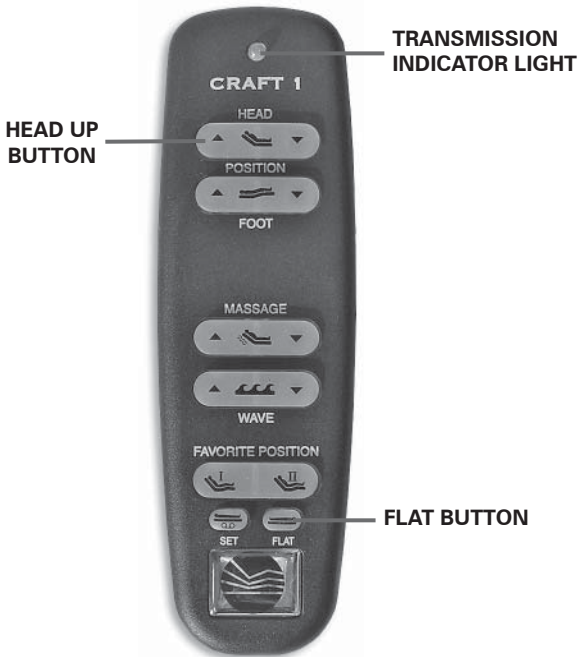
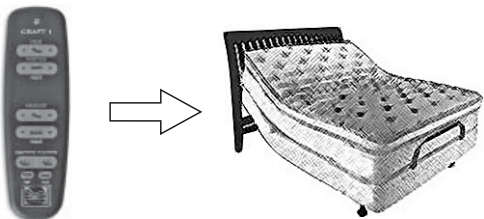


FIGURE 5

HAND CONTROL FUNCTION

**HEAD UP/DOWN BUTTONS**  
Press and hold to raise or lower the head section.

**HEAD MASSAGE BUTTONS**  
To activate the head massage, press and release the *increase* button. Adjust massage intensity by pressing and holding the *increase* or *decrease* button. To turn off, press and hold the *decrease* button until the massage turns off.

**SET BUTTON**  
Press to capture any position or function (massage or wave) of the bed as a programmed position. Press the favorite position button to return the bed to the custom programmed position.

- To Program Favorite Positions:**
1. Set the head, foot, and/or massage to the desired setting.
  2. Press and release the **Set** button.
  3. Press and release the **Favorite Position I** button.
  4. Repeat steps 1 thru 3 to program **Favorite Position II**.



**TRANSMISSION INDICATOR LIGHT**  
Verifies a button is being pressed and data is being sent to the bed.

**FOOT UP/DOWN BUTTONS**  
Press and hold to raise or lower the foot section.

**WAVE SPEED BUTTONS**  
Press and hold—after the head massage has been activated—to increase or decrease the wave speed. To turn off, press and hold the *decrease* button until the massage turns off.

**FAVORITE POSITION BUTTONS**  
Press and release to adjust the bed to the position saved using the *set* button.

**FLAT BUTTON**  
Press to adjust bed to the flat position.

**NOTE**

**HAND CONTROL REQUIRES FOUR (4) AAA SIZE BATTERIES. TO CONSERVE BATTERY LIFE, THE TRANSMITTER TURNS OFF ALL FUNCTIONS WHEN ANY BUTTON IS PRESSED FOR MORE THAN 50 SECONDS.**

## HAND CONTROL PROGRAMMING 1 hand control - 1 bed

The two step procedure below is required to program 1 hand control to operate 1 bed. Before beginning, make certain the bed is plugged into a working grounded electrical outlet. *If programming fails, initiate the programming procedure a second time.*

### STEP 1

Unplug the power cord and plug back in. This will enable the program mode for 90 seconds.

### STEP 2

On the hand control, simultaneously press and hold the *head up* and the *flat* buttons. **The transmission indicator light will *flash slowly* and then *flash rapidly* to indicate programming mode.** Continue to hold for 5 seconds and then release the buttons (**FIGURE 5**).

One hand control is now programmed to operate one bed.

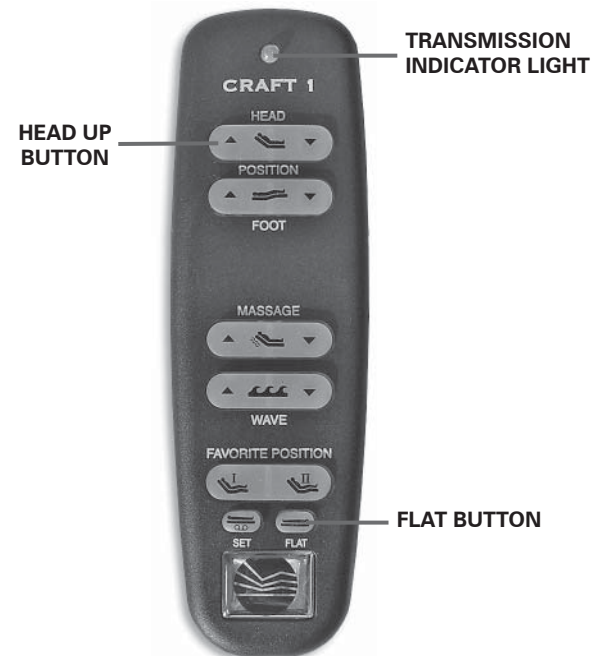
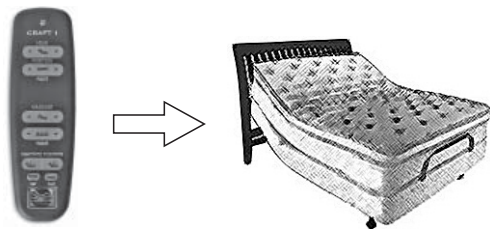


FIGURE 5

## HAND CONTROL PROGRAMMING 2 hand controls - 1 bed

The three step procedure below is required to program 2 hand controls to operate 1 bed. Before beginning, make certain the bed is plugged into a working grounded electrical outlet. *If programming fails, initiate the programming procedure a second time.*

### STEP 1

Unplug the power cord and plug back in. This will enable the program mode for 90 seconds.

### STEP 2

On hand control 1, simultaneously press and hold the *head up* and the *flat* buttons. **The transmission indicator light will *flash slowly* and then *flash rapidly* to indicate programming mode.** Continue to hold for 5 seconds and then release the buttons (**FIGURE 5**).

### STEP 3

Repeat Step 1 and Step 2 with hand control 2.

Two hand controls are now programmed to operate one bed.

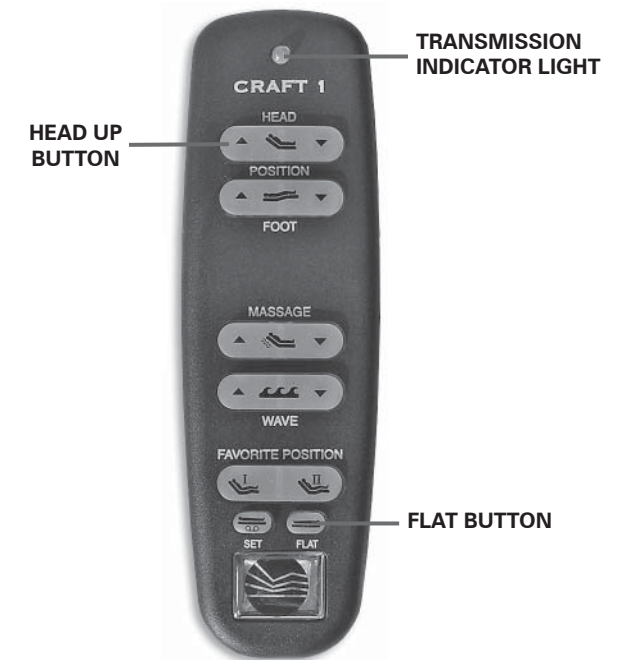
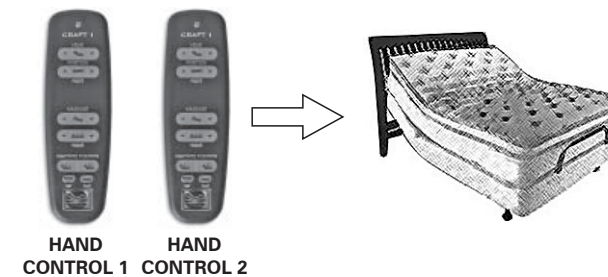


FIGURE 5

### NOTE

OPERATE ONLY ONE (1) HAND CONTROL AT A TIME. OPERATING TWO (2) HAND CONTROLS AT THE SAME TIME WILL MOMENTARILY BLOCK BOTH RF SIGNALS AND PREVENT BOTH CONTROLS FROM FUNCTIONING.